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Conflict Resolution in Vocational Education and Training (VET)

Clip 6

List with the topics teachers and trainers can address in their talks with apprentices

- Ask your apprentices about their job satisfaction, their expectations and their requests. Also ask for suggestions about improving their work environment.
- Ask about their interests and motivation.
- Ask apprentices about their behaviour towards superiors and colleagues. Ask if there are problems at work with other apprentices and employees.
- Ask the apprentices if they are aware of any incidents involving bullying.
- Ask them about their achievements and progress in the company and vocational school.
- Compare their performance within the training plan's framework.
- Ask your apprentices if they have difficulties or knowledge gaps in certain work-related areas or in vocational school. Help them close knowledge gaps.
- When talking to an apprentice, use the opportunity to talk about possible problems with him or her. If necessary, clarify rules and expectations once again.

Disclaimer

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