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## **Conflict Resolution in Vocational Education and Training (VET)**

### **Clip 3**

#### **Some of the most common issues that apprentices mentioned in surveys are:**

- Conflicts with teachers and trainers and other employees, also bullying
- Psychological distress due to poor working conditions. Pressure to perform and stress leading to exhaustion have increased significantly
- Tasks unrelated to the field such as running errands/making coffee
- Frequent overtime, which sometimes isn't compensated correctly
- Tasks being overwhelming/unchallenging
- Unpleasant work environment/brusqueness when speaking to one another
- Not enough time for training and communication – trainer or teacher is often absent
- The company does not conform to the apprentice's expectations

#### **Apprentices in vocational school name the following conflicts:**

- Conflicts with teachers
- Exam anxiety
- Being bullied by classmates

#### **Apprentices at companies report a number of issues among apprentices. They include:**

- Bullying
- Conflicts between apprentices of different ethnic or religious groups
- Jealousy and envy

#### **Disclaimer**

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